

Residential Application for City Utility Services

CITY OF LANCASTER

P.O. Box 477 Lancaster, MO 63548

Phone: 660/457-3022 **E-mail:** cityhall@marktwain.net **Website:** lancastermo.com

Date of Application: _____

Account #: _____

Name (s): _____

Physical Address: _____

Billing Address: _____

Cell Phone: _____

e-mail: _____

Rental: Owner: _____ **Deposit \$150.00** cash ____ check# _____

A deposit is not required for home owners:

Please notify the city of any changes in your information

revised 10-2023

City Services: () water () sewer () residential trash () Sr. residential trash (65 years of age or older)

- **Water Service-**Lancaster Water Works-If any person living in the household has an outstanding bill with the city it must be paid prior to water service being provided
- **Payment is due on the 15th of each month-** if the 15th lands on a weekend or federal/state holiday the due date will be the next working day
- **Late Fees-** Apply **after 4:00 pm of the due date**, late fees are 10% of total water amount due. Late notices will be sent regular mail, if payment is not received by the date shown on the notice, a door tag will be placed at the service address of the account, which will be an additional **\$10.00** service charge, and if not paid by the date shown on the tag water service will be disconnected.
- **Shut-Offs occur on the last business day of the month.** A fee of **\$25.00**, late fees, current and past due bills must be paid in full prior to water service being returned.
- **Close Account-**It is the responsibility of the renter to inform the city clerk when you no longer require water service.

Trash Service- Waste Management (866) 570-4702 Customer ID #1-83729-62371

- Pick-up is on **Wednesday (6:30 am) COMPANY CARTS ARE REQUIRED.** Call company for cart
- Trash must be contained to carts only except the (1) one bulk item per week curbside
- Commercial accounts are not billed by the city. Please set up account with the ADS
- If the holiday falls on collection day- pick up will be one day behind
- TRASH RATE: 2 carts- Residential Rate \$16.68 Senior Rates \$14.14 additional cart \$5.00 per month

Non City Service:

- **Natural Gas:** Liberty Utilities 855/872-3242
- **Electric:** Tri County Electric 888/457-3734
- **Internet Provider:** Mark Twain 660/423-5211
- More information can be found at lancastermo.com Click NEW RESIDENT on our homepage

IMPORTANT: Go to lancastermo.com

Subscribe to receive City service alerts and news

**Alert notifications will go to cell phone and/or email
News Notifications will only go to your email**

Water Rates: the use rate charges to the residents inside the City limits for water shall be as follows:

0-1,000 gallon	\$20.00 minimum
All over minimum	\$10.40 per 1000 gallon

Sewer Rates: the use rate charges to the residents inside the City limits for sewer disposal shall be as follows:

0-1,000 gallon	\$20.00 minimum
All over minimum	\$ 9.75 per 1000 gallon

Leak Rate Policy:

*Any user of Lancaster Water Works may once per calendar year **request** "leak rate" due to a water leak or running toilet. The rate will consist of the Rathbun rate paid by the city and the pumping rate created by the city water supervisor. As of September 2023 the rate is \$4.00.*

*A leak that **does not enter the wastewater** collection system will be calculated as follows: Current usage water and sewer rate will apply to 12 month average water and sewer usage plus 10,000 gallons. The leak rate will be applied to remaining gallons with the reminder of the sewer waived.*

A leak that enters the waste wastewater collection system be calculated as follows: Current water and sewer rate will apply to average water and sewer usage plus 10,000 gallons. The leak rate will be applied to remaining gallons for water and sewer.

NOTE: The Lancaster City Council must approve all request.

I understand the conditions stated in this water service agreement with the City of Lancaster.

Signature of person responsible for the bill

1) _____

2) _____

DIAL 911 In case of an Emergency

660/956-9493: Schuyler Sheriff's non-emergency 24 hours dispatch

Please be respectful of your neighbors and stay in city compliance:

- Please mow & trim all of your property, which includes sidewalk areas and ditches to the street.
- Do not allow your dog to bark excessively outside, day or night. Please bring them indoors to quite them and other dogs.
- *Pets should be secure on your property & within voice command.*

Call city hall if you have any questions about nuisance, animal or other regulations/ordinances or complaints within the city limits.